

Performance Measure 55

Performance Measure 55: Average Installation Interval for N,T and C orders

Benchmark: 1) 3 days 2) 7 days 3) 10 days 4) 3 days 5) 7 days 6) 10 days 7) 3 days 8) 2 days 9) 3 days 10) 5 days 11) 5 days 12) 10 days 13) 3 days 14) 5 days 15) ICB 16) 3 days 17) 5 days 18) ICB 19) 3 days 20) 5 days 21) ICB 22) 3 days 23) 5 days 24) ICB

Measurement Type: Tier 1- none
Tier 2- none

Witness: Jim Zolnierек

<u>SUB MEASURE</u>	C	N	M	L
1. 2 wire analog (1-10)	PASS	3	2	NO
2. 2 wire analog (11-20)	PASS	3	2	YES
3. 2 wire analog (20+)	<u>FAIL</u>	2	1	NO
4. 2 wire digital (1-10)	PASS	3	3	YES
5. 2 wire digital (11-20)	-	0	0	-
6. 2 wire digital (20+)	-	0	0	-
7. DSI loop	PASS	3	3	YES
8. Switch ports - analog	-	0	0	-
9. Switch ports – BRI (1-50)	-	0	0	-
10. Switch ports – BRI (50+)	-	0	0	-
11. Switch ports PRI (1-20)	-	0	0	-
12. Switch ports PRI (20+)	-	0	0	-
13. DS1 Trunk Port (1-10)	-	0	0	-
14. DS1 Trunk Port (11-20)	-	0	0	-
15. DS1 Trunk (20+)	-	0	0	-
16. Dedicated transport DSO (1-10)	-	0	0	-
17. Dedicated transport DSO (11-20)	-	0	0	-
18. Dedicated transport DSO (20+)	-	0	0	-
19. Dedicated transport DS1 (1-10)	-	0	0	-
20. Dedicated transport DS1 (11-20)	-	0	0	-
21. Dedicated transport DS1 (20+)	-	0	0	-
22. Dedicated transport DS3 (1-10)	-	0	0	-
23. Dedicated transport DS3 (11-20)	-	0	0	-
24. Dedicated transport DS3(20+)	-	0	0	-

- = Data Not Available

Statistical Guideline: 90%

Actual Number of Pass: 80%

Overall Performance Result: **FAIL**

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

P=Pass

F=Fail

Performance Measure 55.1

Performance Measure 55.1: Average Installation Interval - DSL

Benchmark: 1) non-conditioned loops with no line sharing – 5 bus days 2) conditioned loops with no line sharing – 10 bus days 3) loops with line sharing – parity 4) loops with no line sharing – 5 bus days

Measurement Type: Tier 1- high
Tier 2- high

Witness: Jim Zolnierrek

<u>SUB MEASURE</u>	C	N	M	L
1. DSL – line sharing – with conditioning	-	0	0	-
2. DSL – line sharing – without conditioning	PASS	3	3	YES
3. DSL – without line sharing – with conditioning	PASS	3	3	YES
4. DSL – without line sharing – without conditioning	PASS	3	2	YES
5. DSL –Broadband DSL – line sharing	-	0	0	-
6. DSL – Broadband DSL – no line sharing	-	0	0	-

- = Data Not Available

Statistical Guideline: 90%

Actual Number of Pass: 100%

Overall Performance Result: PASS

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

P=Pass

F=Fail

Performance Measure 56

Performance Measure 56: Percent Installations Completed Within Customer Requested Due Date

Benchmark: 1) 3 days 2) 7 days 3) 10 days 4) 3 days 5) 7 days 6) 10 days 7) 3 days 8) 2 days 9) 3 days 10) 5 days 11) 5 days 12) 10 days 13) 3 days 14) 5 days 15) ICB 16) 3 days 17) 5 days 18) ICB 19) 3 days 20) 5 days 21) ICB 22) 3 days 23) 5 days 24) ICB 25)

Measurement Type: Tier 1- high
Tier 2- high

Witness: Jim Zolnierrek

NOTE: NEEDS TO BE GEOGRAPHICALLY DISAGGREGATED

<u>SUB MEASURE</u>	C	N	M	L
1. 2 wire analog (1-10)	PASS	3	3	YES
2. 2 wire analog (11-20)	PASS	3	2	YES
3. 2 wire analog (20+)	-	0	0	-
4. 2 wire digital (1-10)	PASS	3	3	YES
5. 2 wire digital (11-20)	-	0	0	-
6. 2 wire digital (20+)	-	0	0	-
7. DSI loop	PASS	3	3	YES
8. Switch ports - analog	-	0	0	-
9. Switch ports – BRI (1-50)	-	0	0	-
10. Switch ports – BRI (50+)	-	0	0	-
11. Switch ports PRI (1-20)	-	0	0	-
12. Switch ports PRI (20+)	-	0	0	-
13. DS1 Trunk Port (1-10)	-	0	0	-
14. DS1 Trunk Port (11-20)	-	0	0	-
15. DS1 Trunk Port (20+)	-	0	0	-
16. Dedicated transport DSO(1-10)	-	0	0	-
17. Dedicated transport DSO (11-20)	-	0	0	-
18. Dedicated transport DSO (20+)	-	0	0	-
19. Dedicated transport DS1(1-10)	-	0	0	-
20. Dedicated transport DS1 (11-20)	-	0	0	-

21. Dedicated transport DS1 (20+)	-	0	0	-
22. Dedicated transport DS3(1-10)	-	0	0	-
23. Dedicated transport DS3 (11-20)	-	0	0	-
24. Dedicated transport DS3 (20+)	-	0	0	-
25. DD UNE loop projects	-	0	0	-
26. DSL – no line share – conditioned	-	0	0	-
27. DSL – line sharing – non conditioned	-	-	-	-
28. DSL – with line sharing parity ASI	PASS	3	3	YES

- = Data Not Available

Statistical Guideline: 90%

Actual Number of Pass: 100%

Overall Performance Result: PASS

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

P=Pass

F=Fail

Performance Measure 56.1

Performance Measure 56.1: Percent Installation Completed Within the Customer requested Due Date for Loop with LNP

Benchmark: 95% within the customer requested due date for aggregate and projects only.

Measurement Type: Tier 1- high
Tier 2- high

Witness: Jim Zolnierrek

<u>SUB MEASURE</u>	C	N	M	L
1. Aggregate Loop w/LNP (1-10)	PASS	3	3	YES
2. Aggregate loop w/LNP (11-20)	PASS	3	3	YES
3. Aggregate loop w/LNP (>20)	PASS	2	2	YES
4. Projects >100	-	-	-	-

Statistical Guideline: 90%

Actual Number of Pass: 100%

Overall Performance Result: PASS

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.
N: Number of months test data available.
M: Number of months passed.
L: Whether the last month passes

P=Pass
F=Fail

Performance Measure 58

Performance Measure 58: Percent Company Caused missed due dates

Benchmark: Parity: 1) 2)3) 4) parity with company affiliate 5) POTS (res/bus and fw) 6) ISDN BRI 7) ISDN BRI 8) DSI & ISDN PRI 9) DS1 10) DDS 11) DDS 12) VGPL 13) VGPL 14) DS3 15) DS3

Measurement Type: Tier 1- high
Tier 2- high

Witness: Jim Zolnierck

<u>SUB MEASURE</u>	C	N	M	L
1.Broadband DSL – line sharing	-	0	0	-
2. Broadband DSL – no line sharing	-	0	0	-
3. DSL loops – line sharing	PASS	3	3	YES
4. DSL loops – no line sharing	PASS	3	3	YES
5. 8.0 dB loop without test access	PASS	3	3	YES
6. BRI loop with test access	PASS	3	3	YES
7. ISDN BRI Port	-	0	0	-
8. DS1 loop with test access	PASS	3	2	YES
9. DS1 dedicated transport	-	0	0	-
10. Subtending channel (23B)	-	0	0	-
11. Subtending channel 1D	-	0	0	-
12. Analog Trunk	-	0	0	-
13. Subtending Digital direct combination	-	0	0	-
14. DS3 dedicated transport	-	0	0	-
15. Dark Fiber	-	0	0	-

Statistical Guideline: 90%

Actual Number of Pass: 100%

Explanation of Codes: PASS

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

P=Pass

F=Fail

Performance Measure 59

Performance Measure 59: Percent network trouble reports within 30 days of installation

Benchmark: Parity: 1) 2)3) 4) parity with company affiliate 5) POTS (res/bus and fw) 6) ISDN BRI 7) ISDN BRI 8) DSI & ISDN PRI 9) DS1 10) DDS 11) DDS 12) VGPL 13) VGPL 14) DS3 15) DS3

Measurement Type: Tier 1- high
Tier 2- high

Witness: Jim Zolnierек

<u>SUB MEASURE</u>	C	N	M	L
1. Broadband DSL – line sharing	-	0	0	-
2. Broadband DSL – no line sharing	-	0	0	-
3. DSL loops – line sharing	<u>FAIL</u>	3	0	NO
4. DSL loops – no line sharing	PASS	3	2	YES
5. 8.0 dB loop without test access	PASS	3	3	YES
6. BRI loop with test access	PASS	3	3	YES
7. ISDN BRI Port	-	0	0	-
8. DS1 loop with test access	PASS	3	3	YES
9. DS1 dedicated transport	-	0	0	-
10. Subtending channel (23B)	-	0	0	-
11. Subtending channel 1D	-	0	0	-
12. Analog Trunk	-	0	0	-
13. Subtending Digital direct combination	-	0	0	-
14. DS3 dedicated transport	-	0	0	-
15. Dark Fiber	-	0	0	-

Statistical Guideline: 90%

Actual Number of Pass: 80

Explanation of Codes: **FAIL**

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

P=Pass

F=Fail

Performance Measure 60

Performance Measure 60: Percent Company missed due dates due to lack of facilities

Benchmark: Parity: 1) 2)3) 4) parity with company affiliate 5) POTS (res/bus and fw) 6) ISDN BRI 7) ISDN BRI 8) DSI & ISDN PRI 9) DS1 10) DDS 11) DDS 12) VGPL 13) VGPL 14) DS3 15) DS3 16) interoffice trunks

Measurement Type: Tier 1- low
Tier 2- none

Witness: Jim Zolnierrek

<u>SUB MEASURE</u>	C	N	M	L
1 DSL loops – line sharing	PASS	3	3	YES
2. > 30 days DSL – line sharing	PASS	3	3	YES
3. > 90 days DSL loops – line sharing	PASS	3	3	YES
4. DSL loops – no line sharing	PASS	3	3	YES
5. > 30 days DSL – no line sharing	PASS	3	3	YES
6. >90 days DSL – no line sharing	PASS	3	3	YES
7. 8.0 db Loop without test access	PASS	3	3	YES
8. > 30 days 8.0 dB loop without test access	PASS	3	3	YES
9. >90 days 8.0 dB loop without test access	PASS	3	3	YES
10. BRI loop with test access	PASS	3	3	YES
11. > 30 days BRI loop with test access	PASS	3	3	YES
12. > 90 days BRI loop with test access	PASS	3	3	YES
13. ISDN BRI port	-	0	0	-
14. > 30 days ISDN BRI port	-	0	0	-
15. > 90 days ISDN BRI port	-	0	0	-
16. DS1 with test access	PASS	3	2	YES
17. > 30 days DS1 with test access	PASS	3	3	YES
18. >90 days DS1 with test access	PASS	3	3	YES
19. DS1 dedicated transpor	-	0	0	-
20. > 30 days DS1 dedicated transport	-	0	0	-

21. > 90 days DS1 dedicated transport	-	0	0	-
22. Subtending channel 23B	-	0	0	-
23. > 30 days subtending channel 23B	-	0	0	-
24. > 90 days subtending channel 23B	-	0	0	-
25. Subtending channel 1D	-	0	0	-
26. > 30 days Subtending Channel 1D	-	0	0	-
27. > 90 days subtending channel 1D	-	0	0	-
28. Analog trunk port	-	0	0	-
29. > 30 days analog trunk port	-	0	0	-
30. > 90 days analog trunk port	-	0	0	-
31. Sub digital comb trunks	-	0	0	-
32.> 30 days sub digital comb trunks	-	0	0	-
33. > 90 days sub digital comb trunks	-	0	0	-
34.DS3 dedicated transport	-	0	0	-
35. >30 days DS3 dedicated transport	-	0	0	-
36. > 90 days DS3 dedicated transport	-	0	0	-
37. Dark Fiber	-	0	0	-
38. > 30 days Dark Fiber	-	0	0	-
39. > 90 days Dark Fiber	-	0	0	-

Statistical Guideline: 90%

Actual Number of Pass: 100%

Overall Performance Result: **PASS**

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

P=Pass

F=Fail

Performance Measure 61

Performance Measure 61: Average Delay Days for Missed due dates due to lack of facilities

Benchmark: Parity: 1) 2)3) 4) parity with company affiliate 5) POTS (res/bus and fw) 6) ISDN BRI 7) ISDN BRI 8) DSI & ISDN PRI 9) DS1 10) DDS 11) DDS 12) VGPL 13) VGPL 14) DS3 15) DS3

Measurement Type: Tier 1- none
Tier 2- none

Witness: Jim Zolnierrek

<u>SUB MEASURE</u>	C	N	M	L
1. Broadband DSL – line sharing	-	0	0	-
2. Broadband DSL – no line sharing	-	0	0	-
3. UNE DSL loops – line sharing	-	0	0	-
4. UNE DSL loops – no line sharing	-	0	0	-
5. 8.0 dB loop without test access	PASS	3	2	YES
6. UNE BRI loop with test access	PASS	2	2	-
8. DS1 loop with test access	-	0	0	-
9. DS1 dedicated transport	-	0	0	-
10. Subtending channel (23B)	-	0	0	-
11. Subtending channel 1D	-	0	0	-
12. Analog Trunk	-	0	0	-
13. Subtending Digital direct combination	-	0	0	-
14. DS3 dedicated transport	-	0	0	-
15. UNE Dark Fiber	-	0	0	-

Statistical Guideline: 90%

Actual Number of Pass: 100%

Overall Performance Result: PASS

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

P=Pass

F=Fail

Performance Measure 62

Performance Measure 62: Average Delay Days for Company caused Missed Due Dates

Benchmark: Parity: 1) 2)3) 4) parity with company affiliate 5) POTS (res/bus and fw) 6) ISDN BRI 7) ISDN BRI 8) DSI & ISDN PRI 9) DS1 10) DDS 11) DDS 12) VGPL 13) VGPL 14) DS3 15) DS3

Measurement Type: Tier 1- medium
Tier 2- none

Witness: Jim Zolnierrek

<u>SUB MEASURE</u>	C	N	M	L
1.DSL loops line sharing	-	-	-	-
2. DSL loops no line sharing	PASS	2	2	YES
3. 8.0 dB Loop without test access	PASS	3	2	YES
4. BRI loop with test access	PASS	3	3	YES
5. UNE analog trunk port	-	0	0	-
6. DS1 Loop with test access	PASS	2	2	-
7. DS1 dedicated transport	-	0	0	-
8. Subtending channel 23B	-	0	0	-
9. Subtending channel 1D	-	0	0	-
10. DS3 dedicated transport	-	0	0	-
11. Sub Digital Direct Combo trunks	-	0	0	-
12. ISDN BRI	-	0	0	-
13. Dark Fiber	-	0	0	-

Statistical Guideline: 90%

Actual Number of Pass: 100%

Overall Performance Result: **PASS**

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

P=Pass

F=Fail

Performance Measure 63

Performance Measure 63: Percent Company Caused Missed Due Dates > 30 days

Benchmark: Parity: 1) 2)3) 4) parity with company affiliate 5) POTS (res/bus and fw) 6) ISDN BRI 7) ISDN BRI 8) DSI & ISDN PRI 9) DS1 10) DDS 11) DDS 12) VGPL 13) VGPL 14) DS3 15) DS3

Measurement Type: Tier 1- low
Tier 2- none

Witness: Jim Zolnierrek

<u>SUB MEASURE</u>	C	N	M	L
1. % AIT Caused Missed Due Dates > 30 Days - UNE - DSL Loops - Line Sharing	PASS	3	3	YES
2. % AIT Caused Missed Due Dates > 30 Days - UNE - DSL Loops - No Line Sharing	-	-	-	-
3. % AIT Caused Missed Due Dates > 30 Days - UNE - 8.0 dB Loop Without Test Access	PASS	3	3	YES
4. % AIT Caused Missed Due Dates > 30 Days - UNE - BRI Loop With Test Access	PASS	3	3	YES
5. % AIT Caused Missed Due Dates > 30 Days - UNE - Analog Trunk Port	-	0	0	-
6. % AIT Caused Missed Due Dates > 30 Days - UNE - DS1 Loop With Test Access	PASS	3	3	YES
7. % AIT Caused Missed Due Dates > 30 Days - UNE - DS1 Dedicated Transport	-	0	0	-
8. % AIT Caused Missed Due Dates > 30 Days - UNE - Subtending Channel (23B)	-	0	0	-
9. % AIT Caused Missed Due Dates > 30 Days - UNE - Subtending Channel (1D)	-	0	0	-
10. % AIT Caused Missed Due Dates > 30 Days - UNE - DS3 Dedicated Transport	-	0	0	-
11. % AIT Caused Missed Due Dates > 30 Days - UNE - Subtending Digital Direct Combo Trunks	-	0	0	-
12. % AIT Caused Missed Due Dates > 30 Days - UNE - ISDN BRI Port	-	0	0	-
13. % AIT Caused Missed Due Dates > 30 Days - UNE - Dark Fiber	-	0	0	-

Statistical Guideline: 90%

Actual Number of Pass: 100%

Overall Performance Result: PASS

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

P=Pass

F=Fail

Performance Measure 65

Performance Measure 65: Trouble Report Rate per 100 UNEs

Benchmark: Parity: 1) 2)3) 4) parity with company affiliate 5) POTS (res/bus and fw) 6) ISDN BRI 7) ISDN BRI 8) DSI & ISDN PRI 9) DS1 10) DDS 11) DDS 12) VGPL 13) VGPL 14) DS3 15) DS3 16) interoffice trunks

Measurement Type: Tier 1- none
Tier 2- none

Witness: Jim Zolnierек

<u>SUB MEASURE</u>	C	N	M	L
1 Broadband DSL – line sharing	-	0	0	-
2. Broadband DSL – no line sharing	-	0	0	-
3. DSL loops – line sharing	FAIL	3	1	NO
4. DSL loops – no line sharing	PASS	3	3	YES
5. 8.0 dB loop without test access	PASS	3	2	YES
6. BRI loop with test access	FAIL	3	0	NO
7. ISDN BRI Port	-	0	0	-
8. DS1 loop with test access	FAIL	3	1	YES
9. DS1 dedicated transport	PASS	3	3	YES
10. Subtending channel (23B)	-	0	0	-
11. Subtending channel 1D	-	0	0	-
12. Analog Trunk	-	0	0	-
13. Subtending Digital direct combination	-	0	0	-
14. DS3 dedicated transport	PASS	3	3	YES
15. Dark Fiber	-	0	0	-
16. Interconnection Trunks	PASS	3	3	YES

Statistical Guideline: 90%

Actual Number of Pass: 63%

Overall Performance Result: **FAIL**

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

P=Pass

F=Fail

Performance Measure 65.1

Performance Measure 65.1: Trouble Report Rate net of installation and repeat reports per 100 UNEs

Benchmark: Parity: 1) 2)3) 4) parity with company affiliate 5) POTS (res/bus and fw) 6) ISDN BRI 7) ISDN BRI 8) DSI & ISDN PRI 9) DS1 10) DDS 11) DDS 12) VGPL 13) VGPL 14) DS3 15) DS3 16) Interconnection trunks

Measurement Type: Tier 1- high
Tier 2- high

Witness: Jim Zolnierak

<u>SUB MEASURE</u>	C	N	M	L
1 Broadband DSL – line sharing	-	0	0	-
2. Broadband DSL – no line sharing	-	0	0	-
3. DSL loops – line sharing	FAIL	3	0	NO
4. DSL loops – no line sharing	PASS	3	3	YES
5. 8.0 dB loop without test access	PASS	3	3	YES
6. BRI loop with test access	PASS	3	2	YES
7. ISDN BRI Port	-	0	0	-
8. DS1 loop with test access	PASS	3	3	YES
9. DS1 dedicated transport	PASS	3	3	YES
10. Subtending channel (23B)	-	0	0	-
11. Subtending channel 1D	-	0	0	-
12. Analog Trunk	-	0	0	-
13. Subtending Digital direct combination	-	0	0	-
14. DS3 dedicated transport	PASS	3	3	YES
15. Dark Fiber	-	0	0	-
16. Interconnection trunks	PASS	3	3	YES

Statistical Guideline: 90%

Actual Number of Pass: 87%

Overall Performance Result: **FAIL**

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.
M: Number of months passed.
L: Whether the last month passes

P=Pass

F=Fail

Performance Measure 66

Performance Measure 66: Percent Missed Repair Commitments

Benchmark: 4) Parity with Company POTS 1,2 & 3) Parity with Company Affiliate

Measurement Type: Tier 1- high
Tier 2- high

Witness: Jim Zolnierrek

<u>SUB MEASURE</u>	C	N	M	L
1. Broadband DSL – line sharing	-	0	0	-
2. Broadband DSL no line sharing	-	0	0	-
3. DSL line sharing	<u>FAIL</u>	3	1	YES
4. 2 wire analog	PASS	3	3	YES

Statistical Guideline: 90%

Actual Number of Pass: 50%

Overall Performance Result: **FAIL**

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

P=Pass

F=Fail

Performance Measure 67

Performance Measure 67: Mean Time to Restore

Benchmark: Parity: 1) 2)3) 4) parity with company affiliate 5) POTS (res/bus and fw) 6) ISDN BRI 7) ISDN BRI 8) DSI & ISDN PRI 9) DS1 10) DDS 11) DDS 12) VGPL 13) VGPL 14) DS3 15) DS3

Measurement Type: Tier 1- high
Tier 2- high

Witness: Jim Zolnierrek

<u>SUB MEASURE</u>	C	N	M	L
1. Broadband DSL – line sharing -dispatch	-	0	0	-
2. Broadband DSL – no line sharing -dispatch	-	0	0	-
3. DSL loops – line sharing -disp	<u>FAIL</u>	3	1	YES
4. DSL loops – no line sharing -dispatch	PASS	3	3	YES
5. 8.0 dB loop without test access	PASS	3	3	YES
6. BRI loop with test access - disp	PASS	3	3	YES
7. ISDN BRI port - dispatch	-	0	0	-
8. DS1 loop with test access - disp	PASS	3	3	YES
9. DS1 dedicated transport - dispatch	-	0	0	-
10. Subtending channel 23B - dispatch	-	0	0	-
11. Subtending channel 1D - dispatch	-	0	0	-
12. Analog trunk ports -dispatch	-	0	0	-
13. Subtending digital combination - dispatch	-	0	0	-
14. DS3 digital direct combination -dispatch	-	0	0	-
15. Dark fiber - dispatch	-	0	0	-
16. Broadband DSL – line sharing – no dispatch	-	0	0	-
17. Broadband DSL – no line sharing - nodispatch	-	0	0	-
18. DSL loops – line sharing – no disp	<u>FAIL</u>	3	1	YES
19. DSL loops – no line sharing – no dispatch	PASS	3	3	YES
20. 8.0 dB loop without test access – no dispatch	PASS	3	3	YES
21. BRI loop with test access – no disp	PASS	3	3	YES
22. ISDN BRI port - no dispatch	-	0	0	-
23. DS1 loop with test access - no disp	PASS	3	3	YES
24. DS1 dedicated transport – no dispatch	-	0	0	-
25. Subtending channel 23B – no dispatch	-	0	0	-

26. Subtending channel 1D –no dispatch	-	0	0	-
27. Analog trunk ports –no dispatch	-	0	0	-
28. Subtending digital combination - no dispatch	-	0	0	-
29. DS3 digital direct combination – no dispatch	-	0	0	-
30 . Dark fiber - no dispatch	-	0	0	-

Statistical Guideline: 90%

Actual Number of Pass: 80%

Overall Performance Result: **FAIL**

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

P=Pass

F=Fail

Performance Measure 68

Performance Measure 68: Percent Out of Service < 24 hours

Benchmark: Parity with Company POTS Business and Residence combined

Measurement Type: Tier 1- med
Tier 2- none

Witness: Jim Zolnierrek

<u>SUB MEASURE</u>	C	N	M	L
2 wire analog dB loop	PASS	3	3	YES

Statistical Guideline: 90%

Actual Number of Pass: 100%

Overall Performance Result: PASS

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

P=Pass

F=Fail

Performance Measure 69

Performance Measure 69: Percent Repeat Reports

Benchmark: Parity: 1) 2)3) 4) parity with company affiliate 5) POTS (res/bus and fw) 6) ISDN BRI 7) ISDN BRI 8) DSI & ISDN PRI 9) DS1 10) DDS 11) DDS 12) VGPL 13) VGPL 14) DS3 15) DS3

Measurement Type: Tier 1- high
Tier 2- high

Witness: Jim Zolnierrek

<u>SUB MEASURE</u>	C	N	M	L
1. Broadband DSL – line sharing	-	0	0	-
2. Broadband DSL – no line sharing	-	0	0	-
3. DSL loops – line sharing	PASS	3	3	YES
4. DSL loops – no line sharing	PASS	3	3	YES
5. 8.0 dB loop without test access	PASS	3	3	YES
6. BRI loop with test access	PASS	3	3	YES
7. ISDN BRI Port	-	0	0	-
8. DS1 loop with test access	PASS	3	3	YES
9. DS1 dedicated transport	-	0	0	-
10. Subtending channel (23B)	-	0	0	-
11. Subtending channel 1D	-	0	0	-
12. Analog Trunk	-	0	0	-
13. Subtending Digital direct combination	-	0	0	-
14. DS3 dedicated transport	-	0	0	-
15. Dark Fiber	-	0	0	-
16. Interconnection trunks	PASS	3	3	YES

Statistical Guideline: 90%

Actual Number of Pass: 100%

Overall Performance Result: PASS

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.
N: Number of months test data available.
M: Number of months passed.
L: Whether the last month passes

P=Pass

F=Fail

Performance Measure 70

Performance Measure 70: Percent trunk blockage

Benchmark: Not to exceed blocking standard of B.01; parity with company retail to be reported

Measurement Type: Tier 1- high
Tier 2- high

Witness: Russ Murray

<u>SUB MEASURE</u>	C	N	M	L
1. Company end office to telco end office	-	0	0	-
2. Company tandem to telco end office	PASS	3	3	YES

Statistical Guideline: 90%

Actual Number of Pass: 100%

Overall Performance Result: PASS

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

P=Pass

F=Fail

Performance Measure 71

Performance Measure 71: Percent local common transport trunk groups exceeding 2%

Benchmark: % of trunk groups not to exceed 2% blockage

Measurement Type: Tier 1- none
Tier 2- high

Witness: Russ Murray

<u>SUB MEASURE</u>	C	N	M	L
1. Common trunk groups where telcos share ILEC trunks	PASS	3	3	YES

Statistical Guideline: 90%

Actual Number of Pass: 100%

Overall Performance Result: PASS

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

P=Pass

F=Fail

Performance Measure 73

Performance Measure 73: Missed due dates – interconnection trunks

Benchmark: 95% with customer requested due date

Measurement Type: Tier 1- medium
Tier 2- none

Witness: Russ Murray

<u>SUB MEASURE</u>	C	N	M	L
1. 911	-	0	0	-
2. OS/DA	-	0	0	-
3. SS7	-	0	0	-
4. Interconnection (non projects)	PASS	3	3	YES
5. Interconnection (projects)	PASS	3	2	NO

Statistical Guideline: 90%

Actual Number of Pass: 100%

Overall Performance Result: **PASS**

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

P=Pass

F=Fail

Performance Measure 74

Performance Measure 74: Average delay days for missed due dates

Benchmark: Parity with company interoffice facility trunks

Measurement Type: Tier 1- low
Tier 2- none

Witness: Russ Murray

<u>SUB MEASURE</u>	C	N	M	L
1. 911	-	0	0	-
2. OS/DA	-	0	0	-
3. SS7	-	0	0	-
1. Interconnection trunk installation	PASS	3	2	YES

Statistical Guideline: 90%

Actual Number of Pass: 100%

Overall Performance Result: PASS

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

P=Pass

F=Fail

Performance Measure 75

Performance Measure 75: Percent company caused missed due dates > 30 days

Benchmark: Parity with company retail

Measurement Type: Tier 1- low
Tier 2- none

Witness: Russ Murray

<u>SUB MEASURE</u>	C	N	M	L
1. 911	-	0	0	-
2. OS/DA	PASS	1	1	-
3. SS7	-	0	0	-
1. Interconnection trunk installation	PASS	3	3	YES

Statistical Guideline: 90%

Actual Number of Pass: 100%

Overall Performance Result: **PASS**

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

P=Pass

F=Fail

Performance Measure 76

Performance Measure 76: Average trunk restoration interval

Benchmark: Parity with company retail

Measurement Type: Tier 1- low
Tier 2- none

Witness: Russ Murray

<u>SUB MEASURE</u>	C	N	M	L
1. 911	-	0	0	-
2. OS/DA	-	0	0	-
3. SS7	-	0	0	-
1. Interconnection trunk installation	PASS	1	1	-

Statistical Guideline: 90% pass

Actual Number of Pass: 100%

Overall Performance Result: PASS

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

P=Pass

F=Fail

Performance Measure 77

Performance Measure 77: Average trunk restoration interval for service affecting trunk coups

Benchmark: 1) Tandem trunks, 911, OS/DA,SS7 and Interconnection trunks – 1 hr 2) non-tandem 2 hours

Measurement Type: Tier 1- high
Tier 2- high

Witness: Russ Murray

<u>SUB MEASURE</u>	C	N	M	L
1. Tandem 911	-	0	0	-
2. Tandem OS/DA	-	0	0	-
3. Tandem SS7	-	0	0	-
4. Tandem Interconnection	-	0	0	-
5. Non-tandem 911	-	0	0	-
6. Non-tandem OS/DA	-	0	0	-
7. Non-tandem SS7	-	0	0	-
8. Non-tandem Interconnection	-	0	0	-

- = No Data Available

Statistical Guideline: 90% pass

Actual Number of Pass: -

Overall Performance Result: -

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

P=Pass

F=Fail

Performance Measure 78

Performance Measure 78: Average interconnection trunk installation

Benchmark: Parity with company retail

Measurement Type: Tier 1- High
Tier 2- High

Witness: Russ Murray

<u>SUB MEASURE</u>	C	N	M	L
1. 911	-	0	0	-
2. SS7	-	0	0	-
3. OS/DA	-	0	0	-
4. Interconnection trunk installation	PASS	3	3	YES

Statistical Guideline: 90% pass

Actual Number of Pass: 100%

Overall Performance Result: **PASS**

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

P=Pass

F=Fail

Performance Measure 80

Performance Measure 80: Directory assistance average speed of answer

Benchmark: 7 seconds

Measurement Type: Tier 1- none
Tier 2- low

Witness: George Light

<u>SUB MEASURE</u>	C	N	M	L
DA speed of Answer	PASS	3	3	YES

Statistical Guideline: 90% pass

Actual Number of Pass: 100%

Overall Performance Result: PASS

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

P=Pass

F=Fail

Performance Measure 82

Performance Measure 82: Operator services speed of answer

Benchmark: 3.6 seconds

Measurement Type: Tier 1- none
Tier 2- low

Witness: George Light

<u>SUB MEASURE</u>	C	N	M	L
Speed of Answer	PASS	3	3	YES

Statistical Guideline: 90% pass

Actual Number of Pass: 100%

Overall Performance Result: PASS

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

P=Pass

F=Fail

Performance Measure 91

Performance Measure 91: Percent of LNP only due dates with industry guidelines

Benchmark: 96.5%

Measurement Type: Tier 1- None
Tier 2- None

Witness: George Light

<u>SUB MEASURE</u>	C	N	M	L
1. Complete	PASS	3	3	YES
2. Partial (1-100)	PASS	3	3	YES

Statistical Guideline: 90%

Actual Number of Pass: 100%

Overall Performance Result: PASS

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.
N: Number of months test data available.
M: Number of months passed.
L: Whether the last month passes

P=Pass
F=Fail

Performance Measure 92

Performance Measure 92: Percent of time the old service provider releases the subscription prior to the expiration of the second 9 hours timer (T2)

Benchmark: 96.5%

Measurement Type: Tier 1- none
Tier 2- none

Witness: George Light

<u>SUB MEASURE</u>	C	N	M	L
Percent of time	<u>FAIL</u>	3	0	NO

Statistical Guideline: 90% pass

Actual Number of Pass: 0

Overall Performance Result: **FAIL**

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

P=Pass

F=Fail

Performance Measure 93

Performance Measure 93: Percent of customer accounts restructured by the LNP due date

Benchmark: 96.5%

Measurement Type: Tier 1- low
Tier 2- none

Witness: George Light

<u>SUB MEASURE</u>	C	N	M	L
Percent customer accounts restructured	PASS	3	3	YES

Statistical Guideline: 90%

Actual Number of Pass: 100%

Overall Performance Result: PASS

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

P=Pass

F=Fail

Performance Measure 95

Performance Measure 95: Average Response Time for Non-Mechanized
Rejects Returned with Complet and Accurate Codes

Benchmark: 5 business hours

Measurement Type: Tier 1- low
Tier 2- none

Witness: George Light

<u>SUB MEASURE</u>	C	N	M	L
1. LNP only	PASS	3	3	YES
2. LNP with loop	-	0	0	-

Statistical Guideline: 90%

Actual Number of Pass: 100%

Overall Performance Result: **PASS**

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

P=Pass

F=Fail

Performance Measure 96

Performance Measure 96: Percent premature disconnects for LNP orders

Benchmark: 2% or less cutovers are disconnected

Measurement Type: Tier 1- low
Tier 2- none

Witness: George Light

<u>SUB MEASURE</u>	C	N	M	L
1. LNP only	PASS	3	3	YES
2. LNP with loop	PASS	3	2	YES

Statistical Guideline: 90%

Actual Number of Pass: 100%

Overall Performance Result: PASS

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

P=Pass

F=Fail

Performance Measure 97

Performance Measure 97: Percent of time the company applies the 10-digit trigger prior to the LNP order due date

Benchmark: 96.5%

Measurement Type: Tier 1- high
Tier 2- high

Witness: George Light

<u>SUB MEASURE</u>	C	N	M	L
1. LNP only	PASS	3	3	YES
2. LNP with loop	PASS	3	3	YES

Statistical Guideline: 90%

Actual Number of Pass: 100%

Overall Performance Result: **PASS**

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

P=Pass

F=Fail

Performance Measure 98

Performance Measure 98: Percent trouble LNP (1- Reports) in 30 days of installation

Benchmark: Parity with company retail POTS – no field work

Measurement Type: Tier 1- high
Tier 2- high

Witness: George Light

<u>SUBMEASURE</u>	C	N	M	L
Percent trouble LNP reports	PASS	3	3	YES

Statistical Guideline: 90%

Actual Number of Pass: 100%

Overall Performance Result: PASS

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

P=Pass

F=Fail

Performance Measure 99

Performance Measure 99: Average delay days for the company missed due dates (for stand alone LNP orders)

Benchmark: Parity with company retail POTS – no field work

Measurement Type: Tier 1- medium
Tier 2- medium

Witness: George Light

<u>SUB MEASURE</u>	C	N	M	L
Average delay days	PASS	3	2	YES

Statistical Guideline: 90%

Actual Number of Pass: 100%

Overall Performance Result: PASS

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

P=Pass

F=Fail

Performance Measure 100

Performance Measure 100: Average time out of service for LNP conversions

Benchmark: 60 minutes

Measurement Type: Tier 1- high
Tier 2- high

Witness: George Light

<u>SUB MEASURE</u>	C	N	M	L
Average time out of service	PASS	3	3	YES

Statistical Guideline: 90%

Actual Number of Pass: 100%

Overall Performance Result: PASS

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

P=Pass

F=Fail

Performance Measure 101

Performance Measure 101: Percent out of serve < 60 minutes

Benchmark: 96.5% within due date

Measurement Type: Tier 1- med
Tier 2- med

Witness: George Light

<u>SUB MEASURE</u>	C	N	M	L
LNP out of service < 60 minutes	PASS	3	3	YES

Statistical Guideline: 90%

Actual Number of Pass: 100%

Overall Performance Result: PASS

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

P=Pass

F=Fail

Performance Measure 102

Performance Measure 102: Average time to clear errors during the processing of the 911 database (UNE loop and port combination orders)

Benchmark: Parity with company retail

Measurement Type: Tier 1- low
Tier 2- none

Witness: Marci Schroll

<u>SUB MEASURE</u>	C	N	M	L
1. Average time required	PASS	3	3	YES

Statistical Guideline: 90%

Actual Number of Pass: 100%

Overall Performance Result: PASS

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

P=Pass

F=Fail

Performance Measure 103

Performance Measure 103: percent accuracy for 911 database (facilities based carriers)

Benchmark: Parity with company retail

Measurement Type: Tier 1- low
Tier 2- none

Witness: Marci Schroll

<u>SUB MEASURE</u>	C	N	M	L
1. Average time required	-	0	0	-

Statistical Guideline: 90%

Actual Number of Pass: -

Overall Performance Result: -

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

P=Pass

F=Fail

Performance Measure 104

Performance Measure 104: Average time required to update 911 database
(facilities based carrier)

Benchmark: Parity with company retail

Measurement Type: Tier 1- low
Tier 2- none

Witness: Marci Schroll

<u>SUB MEASURE</u>	C	N	M	L
1. Average time required	<u>FAIL</u>	3	1	NO

Statistical Guideline: 90%

Actual Number of Pass: 0

Overall Performance Result: **FAIL**

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.
N: Number of months test data available.
M: Number of months passed.
L: Whether the last month passes

P=Pass

F=Fail

Performance Measure 105

Performance Measure 105: Percent requests processed within 35 days

Benchmark: Parity with company affiliate

Measurement Type: Tier 1- low
Tier 2- none

Witness: Russ Murray

<u>SUB MEASURE</u>	C	N	M	L
1. Average days required to process a request for poles, conduits etc.	-	0	0	-

Statistical Guideline: 90%

Actual Number of Pass: -

Overall Performance Result: -

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

- = No Data Available

P=Pass

F=Fail

Performance Measure 106

Performance Measure 106: Average days required to process a request

Benchmark: Parity with company retail

Measurement Type: Tier 1- none
Tier 2- none

Witness: Russ Murray

<u>SUB MEASURE</u>	C	N	M	L
1. Average time it takes to process a request for poles, conduits etc.	-	0	0	-

Statistical Guideline: 90%

Actual Number of Pass: -

Overall Performance Result: -

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

- = No Data Available

P=Pass

F=Fail

Performance Measure 107

Performance Measure 107: Percent missed collocation due dates

Benchmark: 95% within due date

Measurement Type: Tier 1- high
Tier 2- high

Witness: Sanjo Omoniyi

<u>SUB MEASURE</u>	C	N	M	L
1. Caged	-	0	0	-
2. Shared Caged	-	0	0	-
3. Caged Common	-	0	0	-
4. Cageless	-	0	0	-
5. Adjacent on site	-	0	0	-
6. Adjacent off site	-	0	0	-
7. Virtual	-	0	0	-
8. Augments to physical collocation	PASS	3	3	YES
9. Augments to virtual	-	0	0	-

Statistical Guideline: 90%

Actual Number of Pass: 100%

Overall Performance Result: PASS

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

- = No Data Available

P=Pass

F=Fail

Performance Measure 108

Performance Measure 108: Average Delay Days for Company Missed Due Dates

Benchmark: Parity with company affiliate

Measurement Type: Tier 1- low
Tier 2- none

Witness: Sanjo Omoniyi

<u>SUB MEASURE</u>	C	N	M	L
1. Physical	-	0	0	-
2. Virtual	-	0	0	-
3. Additions	-	0	0	-
4. Cageless	-	0	0	-

Statistical Guideline: 90%

Actual Number of Pass: -

Overall Performance Result: -

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

- = No Data Available

P=Pass

F=Fail

Performance Measure 109

Performance Measure 109: Percent of requests processed within the established timelines

Benchmark: Parity with company affiliate

Measurement Type: Tier 1- low
Tier 2- none

Witness: Sanjo Omoniyi

Sub measure	C	N	M	L
1. Physical	-	0	0	-
2. Virtual	-	0	0	-
3. Cageless	PASS	2	2	YES
4. Additions	-	0	0	-

Statistical Guideline: 90%

Actual Number of Pass: 100%

Overall Performance Result: PASS

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

- = No Data Available

P=Pass

F=Fail

Performance Measure 110

Performance Measure 110: Percent of updates completed into DA database within 72 hours for facility based telcos

Benchmark: 1) 95% within 72 hours
2) parity with company retail

Measurement Type: Tier 1- low
Tier 2- none

Witness: George Light

<u>SUB MEASURE</u>	C	N	M	<u>L</u>
1. Manual	PASS	3	3	YES
2. Electronic	PASS	3	2	YES

Statistical Guideline: 90%

Actual Number of Pass: 100%

Overall Performance Result: PASS

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

- = No Data Available

P=Pass

F=Fail

Performance Measure 111

Performance Measure 111: Average update interval for DA database for facility based telcos

Benchmark: 1) 48 hours
2) parity with SBC/AI retail

Measurement Type: Tier 1- low
Tier 2- none

Witness: George Light

Sub measure	C	N	M	L
1. Manual	PASS	3	3	YES
2. Electronic	<u>FAIL</u>	3	1	NO

Statistical Guideline: 90%

Actual Number of Pass: 50%

Overall Performance Result: **FAIL**

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

- = No Data Available

P=Pass

F=Fail

Performance Measure 112

Performance Measure 112: Percent of DA database accuracy for manual updates

Benchmark: 97%

Measurement Type: Tier 1- low
Tier 2- none

Witness: George Light

Sub measure	C	N	M	L
1. Percent of DA database accuracy for manual updates	PASS	3	3	YES

Statistical Guideline: 90%

Actual Number of Pass: 100%

Overall Performance Result: PASS

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

- = No Data Available

P=Pass

F=Fail

Performance Measure 113

Performance Measure 113: Percent of electronic updates that flow through the update process without manual intervention

Benchmark: Parity with company retail

Measurement Type: Tier 1- low
Tier 2- none

Witness: George Light

Sub measure	C	N	M	L
1. Percent of electronic updates that flow through the update process without manual intervention	<u>FAIL</u>	3	0	NO

Statistical Guideline: 90%

Actual Number of Pass: 0

Overall Performance Result: **FAIL**

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

- = No Data Available

P=Pass

F=Fail

Performance Measure 114

Performance Measure 114: Percent of premature disconnects for coordinated cutovers

Benchmark: 2% or less premature disconnects starting 10 minutes before scheduled time

Measurement Type: Tier 1- high
Tier 2- high

Witness: Sam McClerren

<u>SUB MEASURE</u>	C	N	M	L
1. FDT-LNP w/loop	PASS	3	2	nO
2. CHC-LNP w/loop	PASS	3	3	YES

Statistical Guideline: 90%

Actual Number of Pass: 100%

Overall Performance Result: PASS

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

- = No Data Available

P=Pass

F=Fail

Performance Measure 114.1

Performance Measure 114.1: Percent of CHC/FDT LNP with loop line completed by the company within the established provisioning intervals

Benchmark: 1. CHC/FDT with loop < 10 lines 90% within 1 hour
2. CHC/FDT LNP with loop 10-24 lines 90% within two hours

Measurement Type: Tier 1- med
Tier 2- med

Witness: Sam McClerren

<u>SUB MEASURE</u>	C	N	M	L
1. FDT-LNP with loop < 10	PASS	3	3	YES
2. FDT-LNP-with loop 10-24	PASS	2	2	YES
3. CHC-LNP with loop < 10	PASS	3	3	YES
4. CHC-LNP with loop 10-24	PASS	3	3	YES

Statistical Guideline: 90%

Actual Number of Pass: 100%

Overall Performance Result: PASS

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

- = No Data Available

P=Pass

F=Fail

Performance Measure 115

Performance Measure 115: Percent of company caused delayed coordinated cutovers

Benchmark: 1) 8% or less of company coordinated conversion beyond 30 min.
2) 2% beyond 1 hours from scheduled time or 1% beyond 2 hours

Measurement Type: Tier 1- low
Tier 2- none

Witness: Sam McClerren

<u>SUB MEASURE</u>	C	N	M	L
1. FDT LNP with loop	-	0	0	-
2. FDT LNP with Loop > 30 minutes	PASS	3	3	YES
3. FDT LNP with loop > 60 minutes	PASS	3	3	YES
4. FDT LNP with loop > 120 minutes	PASS	3	3	YES
5. CHC-LNP with loop	-	0	0	-
6. CHC-LNP with loop > 30 minutes	PASS	3	3	YES
7. CHC-LNP with loop > 60 minutes	PASS	3	3	YES
8. CHC-LNP with loop > 120 minutes	PASS	3	3	YES

Statistical Guideline: 90%

Actual Number of Pass: 100%

Overall Performance Result: **PASS**

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

- = No Data Available

P=Pass

F=Fail

Performance Measure 117

Performance Measure 117: Percent NXXs loaded and tested prior to the LERG effective date

Benchmark: Parity

Measurement Type: Tier 1- high
Tier 2- high

Witness: George Light

<u>SUBMEASURE</u>	C	N	M	L
1. Percent NXXs loaded and tested prior to the LERG effective date	-	0	0	-

Statistical Guideline: 90%

Actual Number of Pass: -

Overall Performance Result: -

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

- = No Data Available

P=Pass

F=Fail

Performance Measure 118

Performance Measure 118: Average delay days for NXX loading and testing

Benchmark: Parity

Measurement Type: Tier 1- low
Tier 2- none

Witness: George Light

Sub measure	C	N	M	L
1. Average delay days for NXX loading and testing	-	-	-	-

Statistical Guideline: 90%

Actual Number of Pass: -

Overall Performance Result: -

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

- = No Data Available

P=Pass

F=Fail

Performance Measure 119

Performance Measure 119: Mean time to Repair

Benchmark: Parity

Measurement Type: Tier 1- high
Tier 2- high

Witness: George Light

<u>SUB MEASURE</u>	C	N	M	L
1. Mean time to repair	-	-	-	-

Statistical Guideline: 90%

Actual Number of Pass: -

Overall Performance Result: -

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

- = No Data Available

P=Pass

F=Fail

Performance Measure 120

Performance Measure 120: Percent of requests processed within 30 business days

Benchmark: Parity with Company Affiliate

Measurement Type: Tier 1- none
Tier 2- none

Witness: Jim Zolnierek

Sub measure	C	N	M	L
1. Percent of requests processed within 30 business days	-	-	-	-

Statistical Guideline: 90%

Actual Number of Pass: -

Overall Performance Result: -

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

- = No Data Available

P=Pass

F=Fail

Performance Measure 121

Performance Measure 121: Percent of quotes provided for authorized BFRs within 45 business days

Benchmark: Parity with SBC/AI affiliate

Measurement Type: Tier 1- high
Tier 2- high

Witness: Jim Zolnierrek

Sub measure	C	N	M	L
1. Percent of requests quotes provided for authorized BFRs within 45 business days	-	-	-	-

Statistical Guideline: 90%

Actual Number of Pass: -

Overall Performance Result: -

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

- = No Data Available

P=Pass

F=Fail

Performance Measure IN1

Performance Measure IN1: Percent loop acceptance testing completed on or prior to the completion date

Benchmark: 90%

Measurement Type: Tier 1- none
Tier 2- none

Witness: Sam McClerren

<u>SUB MEASURE</u>	C	N	M	L
DSL loops without line sharing	PASS	3	3	YES

Statistical Guideline: 90%

Actual Number of Pass: 100%

Overall Performance Result: PASS

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

- = No Data Available

P=Pass

F=Fail

Performance Measure MI2

Performance Measure MI2: Percent of orders given jeopardy notices within 24 hours of the due date

Benchmark: Parity with company retail

Measurement Type: Tier 1- none
Tier 2- none

Witness: Sam McClerren

<u>SUB MEASURE</u>	C	N	M	L
1. Residence FW	<u>FAIL</u>	3	0	NO
2. Residence NFW	PASS	3	3	YES
3. Business FW	-	-	-	-
4. Business NFW	PASS	2	2	-
5. Resale Specials FW	-	-	-	-
6. Resale Specials NFW	-	-	-	-
7. Unbundled loops with LNP	PASS	3	3	YES
8. Unbundled loops without LNP	<u>FAIL</u>	3	1	NO
9. Unbundled local switching	-	-	-	-
10. UNE-Ps	<u>FAIL</u>	3	0	NO

Statistical Guideline: 90%

Actual Number of Pass: 50%

Overall Performance Result: **FAIL**

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

- = No Data Available

P=Pass

F=Fail

Performance Measure MI12

Performance Measure MI12: Average time to clear service order errors

Benchmark: Parity

Measurement Type: Tier 1- none
Tier 2- none

Witness: Sam McClerren

<u>SUB MEASURE</u>	C	N	M	L
1. Resale	PASS	3	3	YES
2. UNE-Ps	PASS	3	3	YES

Statistical Guideline: 90%

Actual Number of Pass: 100%

Overall Performance Result: **PASS**

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

- = No Data Available

P=Pass

F=Fail

Performance Measure MI13

Performance Measure MI13: Percent mechanized line loss notifications returned within one day of work completion

Benchmark: 95% within one hour

Measurement Type: Tier 1- none
Tier 2- none

Witness: Nancy Weber

<u>SUB MEASURE</u>	C	N	M	L
1. Resale	<u>FAIL</u>	3	2	NO
2. UNE Loops	PASS	3	2	NO
3. LNP	PASS	3	2	NO
4. UNE-P	PASS	3	3	YES

Statistical Guideline: 90%

Actual Number of Pass: 75%

Overall Performance Result: **FAIL**

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

- = No Data Available

P=Pass

F=Fail

Performance Measure MI14

Performance Measure MI14: Percent completion notifications returned within
“X” hours of completion of maintenance

Benchmark: 95%

Measurement Type: Tier 1- none
Tier 2- none

Witness: Sam McClerren

<u>SUB MEASURE</u>	C	N	M	L
1. Resale Manual	<u>FAIL</u>	3	0	NO
2. Resale Electronic	PASS	3	3	YES
3. UNE loops Manual	<u>FAIL</u>	3	1	YES
4. UNE loops Electronic	<u>FAIL</u>	3	1	NO
5. UNE-P Manual	<u>FAIL</u>	3	0	NO
6. UNE-P Electronic	-	0	0	-

Statistical Guideline: 90%

Actual Number of Pass: 20%

Overall Performance Result: **FAIL**

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

- = No Data Available

P=Pass

F=Fail

Performance Measure MI15

Performance Measure MI15: Change Management

Benchmark: 95%

Measurement Type: Tier 1- none
Tier 2- none

Witness: Sam McClerren

<u>SUB MEASURE</u>	C	N	M	L
1. Changes to Existing Interfaces - Gateway	-	-	-	-
2. Changes to Existing Interfaces - GUI	-	-	-	-
3. Introductions to New Interfaces - Gateway	-	-	-	-
4. Introductions to New Interfaces - GUI	-	-	-	-
5. Retirements of Existing Interfaces - Gateway	-	-	-	-
6. Retirements of Existing Interfaces - GUI	-	-	-	-

Statistical Guideline: 90%

Actual Number of Pass: -

Overall Performance Result: -

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

- = No Data Available

P=Pass

F=Fail

Performance Measure WI1

Performance Measure WI1: Percent of field work orders with no access – UNE loops provisioning

Benchmark: UNE field work parity compared to the company field work (res and bus

Measurement Type: Tier 1- none
Tier 2- none

Witness: Jim Zolnierrek

<u>SUB MEASURE</u>	C	N	M	L
Percent of field work orders with no access	PASS	3	3	YES

Statistical Guideline: 90%

Actual Number of Pass: 100%

Overall Performance Result: PASS

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

- = No Data Available

P=Pass

F=Fail

Performance Measure WI2

Performance Measure WI2: Percent no access – UNE loops maintenance

Benchmark: UNE field work parity compared to the company field work (res and bus combined)

Measurement Type: Tier 1- none
Tier 2- none

Witness: Jim Zolnierrek

<u>SUB MEASURE</u>	C	N	M	L
Percent no access – UNE loop maintenance	PASS	3	3	YES

Statistical Guideline: 90%

Actual Number of Pass: 100%

Overall Performance Result: **PASS**

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

- = No Data Available

P=Pass

F=Fail

Performance Measure CLECW14

Performance Measure CLECW14: Accuracy of processing telco corrections based on review of Directory

Benchmark: 1) 95% 2) 99%

Measurement Type: Tier 1- high
Tier 2- none

Witness: George Light

<u>SUB MEASURE</u>	C	N	M	L
1. First Pre-BOC	-	-	-	-
2. Second Pre-BOC	-	-	-	-

Statistical Guideline: 90%

Actual Number of Pass: -

Overall Performance Result: -

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

- = No Data Available

P=Pass

F=Fail

Performance Measure CLECW15

Performance Measure CLECW15: Percent of protectors not moved after technician visit

Benchmark: Less than 3%

Measurement Type: Tier 1- high
Tier 2- high

Witness: Genio Staranczak

<u>SUB MEASURE</u>	C	N	M	L
% if protectors not moved	PASS	3	3	YES

Statistical Guideline: 90%

Actual Number of Pass: 100%

Overall Performance Result: PASS

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

- = No Data Available

P=Pass

F=Fail

Performance Measure CLECW16

Performance Measure CLECW16: Percent form A received with the interval ordered by the Commission

Benchmark: 95%

Measurement Type: Tier 1- high
Tier 2- high

Witness: Jim Zolnierrek

<u>SUBMEASURE</u>	C	N	M	L
1. Form A DSL loops w/line sharing	-	0	0	-
2. Form A DSL loops w/out line sharing	<u>FAIL</u>	3	1	NO
3. Form A 8.0 dB loop with test access	-	0	0	-
4. Form A 8.0 dB loop without test access	PASS	3	2	YES
5. Form A BRI loop with test access	PASS	3	3	YES
6. Form A DS1 loop with test access	PASS	3	3	YES
7. Form A DS1 dedicated transport	-	0	0	-
8. Form A DS3 dedicated transport	-	0	0	-
9. Form A Dark Fiber	-	0	0	-

Statistical Guideline: 90%

Actual Number of Pass: 75%

Overall Performance Result: **FAIL**

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

- = No Data Available

P=Pass

F=Fail

Performance Measure CLECW17

Performance Measure CLECW17: Percent Forms B,C,D and E received with 72 hours of Form A

Benchmark: 95%

Measurement Type: Tier 1- high
Tier 2- high

Witness: Jim Zolnierrek

<u>SUB MEASURE</u>	C	N	M	L
1. Form B DSL loops w/line sharing	-	0	0	-
2. Form B DSL loops w/out line sharing	PASS	3	2	YES
3. Form B 8.0 dB loop with test access	-	0	0	-
4. Form B 8.0 dB loop without test access	PASS	3	3	YES
5. Form BBRI loop with test access	<u>FAIL</u>	3	1	YES
6. Form B DS1 loop with test access	PASS	3	2	YES
7. Form B DS1 dedicated transport	-	0	0	-
8. Form B DS3 dedicated transport	-	0	0	-
9. Form B Dark Fiber	-	0	0	-
10. Form C DSL loops w/line sharing	-	0	0	-
11. Form C DSL loops w/out line sharing	-	0	0	-
12. Form C 8.0 dB loop with test access	-	0	0	-
13. Form C 8.0 dB loop without test access	-	0	0	-
14. Form C BRI loop with test access	-	0	0	-
15. Form C DS1 loop with test access	-	0	0	-
16. Form C DS1 dedicated transport	-	0	0	-
17. Form C DS3 dedicated transport	-	0	0	-
18. Form C Dark Fiber	-	0	0	-
19. Form D DSL loops w/line sharing	-	0	0	-
20. Form D DSL loops w/out line	PASS	3	3	YES

sharing				
21. Form D 8.0 dB loop with test access	-	0	0	-
22. Form D 8.0 dB loop without test access	PASS	3	3	YES
23. Form D BRI loop with test access	PASS	3	3	YES
24. Form D DS1 loop with test access	PASS	3	3	YES
25. Form D DS1 dedicated transport	-	0	0	-
26. Form D DS3 dedicated transport	-	0	0	-
27. Form D Dark Fiber	-	0	0	-
28. Form E DSL loops w/line sharing	-	0	0	-
29. Form E DSL loops w/out line sharing	-	0	0	-
30. Form E 8.0 dB loop with test access	-	0	0	-
31. Form E 8.0 dB loop without test access	-	0	0	-
32. Form E BRI loop with test access	-	0	0	-
33. Form E DS1 loop with test access	-	0	0	-
34. Form E DS1 dedicated transport	-	0	0	-
35. Form E DS3 dedicated transport	-	0	0	-
36. Form E Dark Fiber	-	0	0	-

Statistical Guideline: 90%

Actual Number of Pass: 87.5%

Overall Performance Result: **FAIL**

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

- = No Data Available

P=Pass

F=Fail

Performance Measure CLECW18

Performance Measure CLECW18: Form B percent return FOC with new due date within 24 hrs

Benchmark: 95%

Measurement Type: Tier 1- low
Tier 2- med

Witness: Jim Zolnierек

<u>SUB MEASURE</u>	C	N	M	L
1. Form B DSL loops w/line sharing	-	0	0	-
2. Form B DSL loops w/out line sharing	PASS	3	3	YES
3. Form B 8.0 dB loop with test access	-	0	0	-
4. Form B8.0 dB loop without test access	PASS	3	3	YES
5. Form BBRI loop with test access	PASS	3	3	YES
6. Form B DS1 loop with test access	PASS	3	3	YES
7. Form B DS1 dedicated transport	-	0	0	-
8. Form B DS3 dedicated transport	-	0	0	-
9. Form B Dark Fiber	-	0	0	-

Statistical Guideline: 90%

Actual Number of Pass: 100%

Overall Performance Result: PASS

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

- = No Data Available

P=Pass

F=Fail

Performance Measure CLECW19

Performance Measure CLECW19: Form C percent return quote within the interval ordered by the Commission

Benchmark: 95%

Measurement Type: Tier 1- high
Tier 2- high

Witness: Jim Zolnierек

<u>SUB MEASURE</u>	C	N	M	L
1. Form C DSL loops w/line sharing	-	-	-	-
2. Form C DSL loops w/out line sharing	-	-	-	-
3. Form C 8.0 dB loop with test access	-	-	-	-
4. Form C 8.0 dB loop without test access	-	-	-	-
5. Form C BRI loop with test access	-	-	-	-
6. Form C DS1 loop with test access	-	-	-	-
7. Form C DS1 dedicated transport	-	-	-	-
8. Form C DS3 dedicated transport	-	-	-	-
9. Form C Dark Fiber	-	-	-	-

Statistical Guideline: 90%

Actual Number of Pass: -

Overall Performance Result: -

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

- = No Data Available

P=Pass

F=Fail

Performance Measure CLECW11

Performance Measure CLECW11: Forms B,C,D – percent of due dates met

Benchmark: Parity with retail: 1. 8.0 db with retail POTS 2. BRI with ISDN BRI 3. DS1 loop with DS1 & ISDN PRI 4. DS1 with DS1 5. DS3 with DS3 6. Dark Fiber & DSL loops with company affiliate

Measurement Type: Tier 1- high
Tier 2- high

Witness: Jim Zolnierak

<u>SUB MEASURE</u>	C	N	M	L
1. Form B DSL loops w/line sharing	-	0	0	-
2. Form B DSL loops w/out line sharing	<u>FAIL</u>	1	0	-
3. Form B 8.0 dB loop with test access	-	0	0	-
4. Form B 8.0 dB loop without test access	PASS	3	2	YES
5. Form BBRI loop with test access	PASS	3	2	YES
6. Form B DS1 loop with test access	PASS	3	3	YES
7. Form B DS1 dedicated transport	-	0	0	-
8. Form B DS3 dedicated transport	-	0	0	-
9. Form B Dark Fiber	-	0	0	-
10. Form C DSL loops w/line sharing	-	0	0	-
11. Form C DSL loops w/out line sharing	-	0	0	-
12. Form C 8.0 dB loop with test access	-	0	0	-
13. Form C 8.0 dB loop without test access	-	0	0	-
14. Form C BRI loop with test access	-	0	0	-
15. Form C DS1 loop with test access	-	0	0	-
16. Form C DS1 dedicated transport	-	0	0	-
17. Form C DS3 dedicated transport	-	0	0	-
18. Form C Dark Fiber	-	0	0	-
19. Form D DSL loops w/line sharing	-	0	0	-
20. Form D DSL loops w/out line sharing	-	0	0	-
21. Form D 8.0 dB loop with test access	-	0	0	-
22. Form D 8.0 dB loop without test access	-	0	0	-
23. Form D BRI loop with test access	-	0	0	-

24. Form D DS1 loop with test access	-	0	0	-
25. Form D DS1 dedicated transport	-	0	0	-
26. Form D DS3 dedicated transport	-	0	0	-
27. Form D Dark Fiber	-	0	0	-

Statistical Guideline: 90%

Actual Number of Pass: 75%

Overall Performance Result: **FAIL**

Explanation of Codes:

C: Overall Pass or Fail result for the sub-measure based on M/N.

N: Number of months test data available.

M: Number of months passed.

L: Whether the last month passes

- = No Data Available

P=Pass

F=Fail

Tier 1 and Tier 2 Liquidated Damages Payments

Month	Amount of Payments		
	Tier 1	Tier 2	Total
Jul-00	\$3,450	\$705,500	\$708,950
Aug-00	\$121,900	\$810,500	\$932,400
Sep-00	\$141,870	\$1,268,500	\$1,410,370
Oct-00	\$367,590	\$1,390,300	\$1,757,890
Nov-00	\$425,223	\$991,000	\$1,416,223
Dec-00	\$317,407	\$1,181,300	\$1,498,707
Jan-01	\$1,076,625	\$1,814,900	\$2,891,525
Feb-01	\$903,854	\$2,247,300	\$3,151,154
Mar-01	\$1,098,006	\$1,979,400	\$3,077,406
Apr-01	\$1,029,830	\$2,570,800	\$3,600,630
May-01	\$1,861,719	\$1,903,000	\$3,764,719
Jun-01	\$636,925	\$1,575,200	\$2,212,125
Jul-01	\$537,756	\$950,800	\$1,488,556
Aug-01	\$113,050	\$436,500	\$549,550
Sep-01	\$123,291	\$378,200	\$501,491
Oct-01	\$205,113	\$275,500	\$480,613
Nov-01	\$155,556	\$219,000	\$374,556
Dec-01	\$158,760	\$127,900	\$286,660
Jan-02	\$303,013	\$168,700	\$471,713
Feb-02	\$264,356	\$0	\$264,356
Mar-02	\$224,317	\$0	\$224,317
Apr-02	\$109,033	\$0	\$109,033
May-02	\$316,097	\$158,400	\$474,497
Jun-02	\$727,055	\$229,300	\$956,355
Jul-02	\$337,538	\$1,390,100	\$1,727,638
Aug-02	\$251,635	\$253,000	\$504,635
Sep-02	\$647,163	\$842,400	\$1,489,563
Oct-02	\$3,321,000	\$774,100	\$4,095,100
Nov-02	\$1,182,441	\$605,000	\$1,787,441
Dec-02	\$1,069,970	\$564,000	\$1,633,970
	\$18,031,543	\$25,810,600	\$43,842,143